

Job Description

Job Title: Application support Specialist

Location: Mangalore

Overview:

- Proactive monitoring of production applications and systems.
- Detecting, analyzing, and responding to production incidents and errors.
- Ensuring high availability and smooth functioning of multiple applications.
- Performing timely troubleshooting and issue resolution to minimize downtime.
- Monitoring system performance and identifying potential risks or failures.
- Supporting continuous improvement in production support processes and monitoring activities.

Key Responsibilities:

- Detect and address critical issues before they impact end users.
- Continuously monitor multiple production applications for performance and stability.
- Identify system anomalies and escalate issues for timely resolution.

Required Qualifications:

- Any Graduation/ Post Graduation

Desired Skills:

- Basic Computer knowledge

Preferred Experience: Clear incident reporting and documentation skills